

Techholland, located at Molenveld 1A-8, 6566CK Millingen aan de Rijn Netherlands, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://techholland.com>

Molenveld 1A-8, 6566CK Millingen aan de Rijn The Netherlands

+ 31 6 22410040

## Personal data that we process

Techholland processes your personal data because you use our services and / or because you provide them yourself. Below you will find an overview of the personal data that we process:

- First and last name
- Address data
- Telephone number
- E-mail address
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website
- Internet browser and device type

## Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors under the age of 16. Unless they have permission from their parents or guardian. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us via [info@techholland.com](mailto:info@techholland.com) and we will delete this information.

## For what purpose and on what basis we process personal data

Techholland processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if necessary to carry out our services
- To deliver goods and services to you
- Techholland analyzes your behavior on the website in order to improve the website and to tailor the range of products and services to your preferences.

## How long do we keep personal data

Techholland does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data: 12 months.

## Sharing of personal data with third parties

Techholland will not sell your information to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processor agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Techholland remains responsible for these processing operations.

## Cookies, or similar techniques, that we use

Techholland uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Techholland uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to be able to optimize it. In addition, we place cookies that track your surfing behavior so that we can tailor-made content and advertisements

can offer. On your first visit to our website, we have already informed you about these cookies and asked permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

## **View, modify or delete data**

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Techholland and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization mentioned by you. You can send a request for access, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data to [info@techholland.com](mailto:info@techholland.com). To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

## **How we protect personal data**

Techholland takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or there are indications of abuse, please contact our customer service or via [info@techholland.com](mailto:info@techholland.com). Techholland has taken the following measures to protect your personal data:

- Security software, such as a virus scanner and firewall.
- TLS (formerly SSL) We send your data via a secure internet connection. You can see this at the address bar 'https' and the padlock in the address bar.
- DKIM, SPF and DMARC are three internet standards that we use to prevent you from receiving e-mails on our behalf that contain viruses, are spam or are intended to obtain personal (login) data.